

# HSB Tunahus

Newsletter September 2018



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www.tunahus.se

English version

## GARBAGE

We have a problem with overloaded garbage bins. Unless we all get better at sorting and folding we have to increase the capacity and purchase more maintenance hours, which will **increase the monthly fee**. By flattening smaller packaging and carrying larger boxes to the container at the back of the house, we will solve the biggest issue.

### *Larger waste*

At the back of the house, there is a container for throwing larger items. The lock is opened with the ordinary door key. Please report to HSB if the container gets full. There is also a container for electronic waste, strip lights and light bulbs (computer screens are not accepted, you must return these yourself to a recycling center). Next to the container for electronic waste stands a container for collection of clothes and shoes.

### *Food left-overs*

Please only fill the food waste bags to the marking. It is often a good idea to use double bags. There are new bags in the rooms beside the laundry machines.

### *Sorting stations*

Please sort all your kitchen waste.

If the bins are full, please go to the next station. Don't put any waste on the ground.

## INCREASED ELECTRICITY FEE

Our electricity supplier, Kraftringen, has increased the fixed charge. Tunahus will therefore increase this fee for each apartment to 88 SEK per month, starting in January.

## CLEANING OF WINDOWS

The window cleaning after the renovation has not been satisfactory. They were cleaned and then became dirty again when the scaffolding was removed. We are very sorry for this. The board has complained, but there will not be any extra cleaning where the scaffolding is removed.

## PARTY – end of facade renovation!

All scaffolding should be removed during the second week of October. We will celebrate this together with a brunch:

**Saturday 17<sup>th</sup> of November**

**12.00 o'clock at Finn Inn**

More information with sing-up instructions will be posted in October.

## PEST ANIMALS

We have reports of bedbugs inside the house and rats outside. If you suspect pest animals in your apartment (e.g. bedbugs or cockroaches) you are obliged to inform the board. The Tunahus association has free external pest management as a part of our insurance.

The board is asking for outdoor rat control, but so far the cost has been assessed as too high. Please do not leave any garbage on the ground and avoid feeding the birds.

Please inform the board if you see rats or mice inside the building.

## DO YOU NEED A NEW KEY?

New keys can be ordered through HSB's report system. The association will charge you the actual cost.

## **ROUTER, FIRE BLANKET & FIRE ALARM**

We ask everyone to pick up their new router, fire blanket and fire alarm. This can be done from our caretaker on Thursdays between 9.30 and 10. You find the office in the basement of 3E. If the time is inconvenient for you, please contact HSB through their report system. Remember to return the old (non-approved) fire blanket. The fire alarm and fire blanket belong to the apartment and must be passed over to a new owner.

## **ELECTRICAL WIRING UPGRADE**

We are finalizing a request for proposal. It is not until we get offers and have chosen a supplier that we know when this work will start.

All apartments will get a new distribution box with RCD and three-phase, grounded outlets (also in the ceiling) and new switches. Walk in closets that has the original lightning will get a motion-controlled lamp installed. Apartments already equipped with grounded outlets will be inspected and parts will be replaced based on need. During this renovation there will be an option to order e.g. extra outlets. More information on this will follow.

## **FIRE SAFETY IN OUR STAIRWELLS**

No flammable items are allowed in the stairwells or in other unlocked facilities! It is very important that we keep our emergency exits safe. Please have an extra look the next time you pass.

The room directly inside the entrance door can only be used for strollers, walkers and small bicycles for children.

## **OUTDOOR ENVIRONMENT**

The board will create a long term plan for the design of the outdoor environment. You are very welcome to send us your ideas and points of view.

The flower beds on the front side have suffered severe damage from draught and scaffolding this summer. We will wait with actions until spring, when it is easier to evaluate what has survived.

## **DIGITAL TV THROUGH COMHEM**

Included in our agreement with ComHem is Digital-TV Small. By using ComHem Play this gives access to SVT1, SVT2, TV4, TV7, Sjuan, TV12, FOX, Axess TV, Kunskapskanalen and Barnkanalen.

An additional fee will apply if you order a "digitalbox", but you can also order Digital-TV Small without this box.

For ordering, please contact ComHem customer service at phone number 90222.

## **RESPONSIBILITY FOR ERRORS**

Problems and errors are reported to HSB. Sometimes it is unclear whether the responsibility lies on the association or on the apartment owner. HSB will then send a caretaker to investigate the problem. If the error is your individual responsibility, but is easy to immediately fix, HSB can do the repair if there is time. In these cases, you will be charged for the work on a separate invoice.

## **CONTACT INFORMATION**

Always use your 3-digit apartment number when you contact:

Our contact at HSB is trustee Emily Hallbäck. She can be reached on 046-210 84 00 or at [emily.hallback@hsb.se](mailto:emily.hallback@hsb.se)

In order to get in contact with a caretaker, please call 046-210 85 00. You will then reach HSB's report center, where you can account for errors, reserve the guest room or ask to be called back by a caretaker. You can also download an app from HSB Skånes or report on their web page

<https://www.hsb.se/skane/felanmalan/>

If you have messages to the board please send a mail to [styrelsen@tunahus.se](mailto:styrelsen@tunahus.se)

The association has an office with a mail box in the basement of entrance 3E.

Best regards

*The board of Brf Tunahus*